

Centralized Management from Dispatch to Payment at Logistics Sites

Full-scale Operation of the Dispatch Management System Konnect Begins

Promoting Efficiency in Dispatch Operations and Eliminating Reliance on Individual Employees

Konoike Transport Co., Ltd. (Head office: Chuo-ku, Osaka; Representative Director, Chairman, President and Chief Executive Officer: Tadahiko Konoike; hereinafter, “Konoike Transport”) has introduced a new dispatch management system, KONNECT^{*1}, at its Kunitachi Distribution Center and Kitakanto Distribution Center, and commenced full-scale operation on Thursday, October 1, 2026. KONNECT was developed and delivered by Hacobu, Inc. (Head office: Minato-ku, Tokyo; Representative Director, President, and Chief Executive Officer: Taro Sasaki; hereinafter, “Hacobu”), which solves logistics challenges through the power of data and AI, to match Konoike Transport’s logistics operations.

^{*1} Name for which Konoike Transport has applied for trademark registration

■ Background to development and introduction

At logistics sites, in addition to labor-intensive operations, analog workplace environments that rely on paper forms and fax remain common, and numerous challenges have accumulated, including delays in digitalization and labor shortages. In dispatch operations, which assign optimal vehicles and drivers in response to shipments and delivery requests, there is an urgent need to eliminate inefficient paper-based operations and over-reliance on the experience and personal networks of dispatch staff.

KONOIKE Group’s 2030 Vision carries the message “People, leveraging technology to reach for new heights.” By combining the knowledge, experience, and know-how that people have accumulated over many years with the latest technology, the Group aims to accelerate technological innovation and DX at logistics sites.

Konoike Transport has invested in Hacobu since May 2025^{*2} and is strengthening its DX-ICT foundation. Development of the newly introduced dispatch management system KONNECT proceeded with Konoike Transport’s Kunitachi Distribution Center and Kitakanto Distribution Center, which mainly handle beverage products and packaging materials, as model sites. The development project was launched in November 2025^{*3}, a trial introduction was conducted from September 1, 2026, and full-scale operation began at both sites on October 1, 2026.

^{*2} Related press release: May 29, 2025 <https://www.konoike.net/news/detail/202505290000.html>

^{*3} Related press release: November 6, 2025 <https://hacobu.jp/news/17994/>

■ About the dispatch management system KONNECT

(1) System overview

KONNECT is a system tailored to the dispatch characteristics of the Kunitachi Distribution Center and the Kitakanto Distribution Center, and it consolidates dispatch and freight payment information previously managed in separate systems, and centrally manages everything from dispatch to payment. Previously, information needed for dispatch operations, such as vehicle information and freight rates, was scattered across systems, Excel, and paper forms. This resulted in cumbersome tasks, such as manually transferring data from Excel or paper ledgers into the system during dispatch, or managing operations like dispatch, operational performance management, billing, and payments across multiple independent systems.

By consolidating this information into a single system and managing it centrally, KONNECT eliminates transcription work and cross-checking between multiple systems, and is expected to reduce dispatch workload by the equivalent of 1.5 people per month.

(2) Main functions

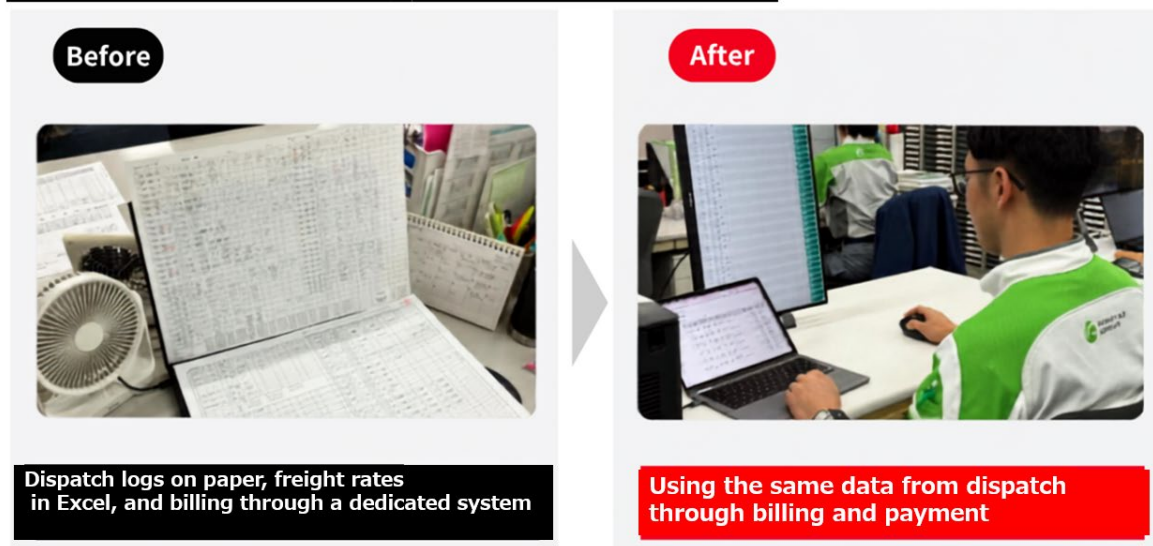
- Job management function: Batch registration and updating of delivery jobs via CSV
- Dispatch planning function: Management of drivers, vehicles, and partner companies, and support for job assignment, overload checks, and more
- Performance and billing/payment management function: Automatic calculation of billing and payment amounts, and support for profit-and-loss confirmation, operational performance management, and editing of itemized billing/payment costs
- Other functions: Automatic creation of roll-call records and management of master data for sites, vehicles, drivers, and more

■ Future developments

Starting from the Kunitachi Distribution Center and the Kitakanto Distribution Center, phased introduction will proceed at other sites in Japan that handle the same beverage products. Rollout to logistics sites that handle products for other shippers will also be considered in the future.

■ Benefits of introducing KONNECT

Transitioning from paper-based and manual dispatch to data-driven dispatch



*Image source: Hacobu press release <https://hacobu.jp/news/20924/>

■ About Hacobu

Hacobu offers the MOVO series of cloud-based logistics management solution, Hacobu Strategy logistics DX consulting, and Hacobu Solution Studio system integration and AI implementation support.

<https://hacobu.jp/solution-studio/>

For press inquiries, please use the inquiry form on the Contact page of the KONOIKE Group's Global website: <https://www.konoike.net/en/contact/>

■ **Overview of Konoike Transport Co., Ltd.** (<https://www.konoike.net/en/>)

The KONOIKE Group is a professional services group that, beyond logistics, continues to strive to solve societal issues and drive innovation through manufacturing, healthcare, airport operations, and more.

Registered company name	Konoike Transport Co., Ltd. *Tokyo Stock Exchange Prime Market	Representative	Representative Director, Chairman, President, and Chief Executive Officer Tadahiko Konoike
Osaka Head Office	4-3-9 Fushimimachi, Chuo Ward, Osaka	Tokyo Head Office	6-10-1 Ginza, Chuo Ward, Tokyo
Founded	May 1880	Company established	May 30, 1945
Share capital	1.723 billion yen	Employees	Approx. 25,000 (consolidated) *Including temporary staff
Net sales	355,555 million yen (consolidated)	Operating income	22,785 million yen (consolidated)
Business activities	Steel, engineering, food-related and temperature controlled logistics, food products, lifestyle, medical, airport operations, international logistics, Indian operations		

*Share capital, net sales, operating income, number of employees: Current as of March 31, 2026

- Company names, product names, and service names mentioned in this news release are trademarks or registered trademarks of their respective owners.